

# Product Contact Point

Published: 19.03.2021.

The Product Contact Point (PCP) provides information on the national rules and requirements for products in EU member states.

The PCP can help in the following situations:

- requirements for products in EU Member States;
- direct contact details for the competent authorities;
- information on remedies and procedures available in case of a dispute between the competent authority and the business, including the problem-solving procedure provided by the SOLVIT service;
- information on the principle of mutual recognition and the application of Regulation 2019/515.

In Latvia PCP is located on the state service portal [www.latvija.lv](http://www.latvija.lv).

Information on mutual recognition of products in Latvia is available here: [https://www.latvija.lv/en/DzivesSituacijas/prasibas-produktiem/1\\_Savstarpeja\\_atzisana](https://www.latvija.lv/en/DzivesSituacijas/prasibas-produktiem/1_Savstarpeja_atzisana)

Information on national requirements for products in EU non-regulated area is available here: [https://www.latvija.lv/en/DzivesSituacijas/prasibas-produktiem/2\\_Tehniskie\\_noteikumi](https://www.latvija.lv/en/DzivesSituacijas/prasibas-produktiem/2_Tehniskie_noteikumi)

Information on legal remedies available to economic operators in Latvia, in order to seek for clarification or to appeal against administrative decisions taken by the public authorities is available here: [https://www.latvija.lv/en/DzivesSituacijas/prasibas-produktiem/3\\_Tiesiskas\\_aizsardzibas\\_lidzekli](https://www.latvija.lv/en/DzivesSituacijas/prasibas-produktiem/3_Tiesiskas_aizsardzibas_lidzekli)

Information on Market surveillance authorities in the non-regulated product area is available here: [https://www.latvija.lv/en/DzivesSituacijas/prasibas-produktiem/4\\_Tirgus\\_uzraudzibas\\_iestades](https://www.latvija.lv/en/DzivesSituacijas/prasibas-produktiem/4_Tirgus_uzraudzibas_iestades)

Information on PCP in other countries of EU is available here: [https://ec.europa.eu/growth/single-market/goods/free-movement-sectors/mutual-recognition/contacts-list\\_en](https://ec.europa.eu/growth/single-market/goods/free-movement-sectors/mutual-recognition/contacts-list_en).

Ask your question!

For consultations please contact Investment and Development Agency of Latvia 

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<https://www.liaa.gov.lv/en/about-us/product-contact-point>